From: Bonnie Lui

Sent: Monday, April 22, 2013 5:54 PM

To: Jerry Guay

Subject: Sale of San Francisco property

Dear Jerry,

From our initial meeting, you impressed us with your professionalism and extensive knowledge in all phases of the real estate market and transactions. You communicated your enthusiasm and commitment to helping us through the sale process of our property in San Francisco.

You tailored your advice and were attentive to our needs to ensure timely exposures and buyers' interest. You and your wonderful support staff were all excellent in making the sale process quick and smooth.

We especially want to express our appreciation, gratitude and satisfaction for all your help. We will gladly refer friends, family and co-workers to you for any real estate transaction.

Best regards,

Bonnie Lui and

Pauline Marqueling